



# **USER'S MANUAL**

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## **1. Product Overview**

#### Features:

*	Aluminum	housing,	anodized	surface,	benefits	for	cooling	and	durability	
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- \* Small, compact, and light weight
- \* Backplane design for two removable SATA drive trays
- \* Built-in thermo speed control fan for self-contained ventilation
- \* Individual key lock of each HDD tray for physical security
- \* LED indicators on each HDD tray, support HDD activity, HDD fail, RAID Level,
- FAN/TEMP (environmental monitoring)
- \* Built-in microprocessor for hardware RAID 0, 1 (selectable)
- \* Built-in buzzer alarm
- \* Support RAID 1 mode capability of Hot-Swap, AUTO rebuilding

#### Application:

- SMB server (Max. 32 sessions) / FTP server for data sharing on a LAN or WAN
- Standalone system (no extra driver needed for clients)
- Intuitive Web-based interfaces, setup in seconds
- Compliant with the most popular operating systems, such as Windows 98SE/ME/NT/2000/XP, MAC OS X 10, Linux and Unix (SMB/FTP)

#### NETWORK PROTOCOLS

- File Sharing: FTP, SMB over TCP/IP, NBNS
- Web Browser: HTTP1.0 and HTML 2.0 (for Web-based system management)
- More Prototcols: DHCP Server/Client (auto detection/static IP), SNTP Client

#### SECURITY

- SMB Server: Share Level Access Control
- FTP Server: User Level Access Control
- Web-based Management: Administrator/Password

#### WEB MANAGEMENT (system)

- Status: System Information (server name, workgroup, date/time, time zone, SNTP, system language), Network Status, Disk Information (HDD ID, total size, free size)
- IP Config:DHCP Server, DHCP Client, Auto IP, Static IP
- Maintenance: Firmware upgrade, system reboot, factory defaults

WEB MANAGEMENT (HDD)

• SMB: fo	older list/share list management, folder password setting					
<ul> <li>FTP: server status, anonymous control, user accounts management</li> </ul>						
(accour	nt status, access right)					
Descriptions:	Descriptions:					
External Dual 3.5" HDD Enclosure support Hardware RAID, Host Interface support RJ45.						
Specifications:	Specifications:					
Host Interface	10/100Base-TX Auto MDI/MDI-X, 1 port (RJ-45)					
HDD Interface	SATA I, II					
LAN	<ul> <li>Speed: Half-Duplex and Full-Duplex operation</li> <li>Protocol: TCP/IP</li> <li>Network File System: CIFS(SMB), FTP</li> <li>Maximum Sessions: Up to 10 simultaneous connections</li> </ul>					
Web Based configuration	<ul> <li>Network: DHCP Server, DHCP Client, Auto IP, Fixed IP</li> <li>FTP Server: Setup for Accounts, Status, Access Right</li> <li>Samba Server: Share Level Access, NBNS Support</li> <li>System Tools: Standard Settings, Formatting, SNTP, Firmware Upgrade</li> </ul>					
RAID Level	Hardware RAID 0 , 1 (selectable)					
Hot-Swap	Both on Host and Device (RAID 1 only )					
LED Display		1. LED for RAIDRAID 0>orangeRAID 1>green2.LED for FAN/TEMP detectNormal>greenFan failure>redOver temperature>orange3.LED for each HDDAccess>blueFail>redRebuilding>pink/blue flashing				

Alarm	Buzzer beeping when any event occur				
AldIII	Temperature too high (over 50°C), Fan fail and HDD Fail				
	Thermo Detect threshold temperature is 50 $^\circ\!\mathrm{C}$				
Environment	Fan Detect – Fan speed too low or fan stop				
Management	Fan speed control according to detected temperature				
	HDD status detect				
Power Supply	External Power Adapter (AC input:100-240V~1.0A 50-60Hz /				
Power Supply	DC output:+5V/2A,+12V/2A)				
	$4.0 \times 4.0 \times 1.0$ mm cooling Fan with FAN speed control				
Cooling	(If temperature goes up, fan will turn faster for better				
	self-ventilation.)				
0 S. support	Windows 98SE/ME/2000/XP; Mac OS X (Samba/FTP); Linux and				
	Unix (SMB/FTP)				
Dimension	Enclosure only: (L):23.5cm (W):6.5cm (H):12cm				
Dimension	Including Stand: (L):26.9cm (W):8.7cm (H):14.1cm				
Material	Plastic and Aluminum alloy				
Package Content:					
- Enclosure x 1					
- Foot Stand x 4					
- HDD Tray x 2					
- Ethernet Cable x 1					
- Power Adapter w/ Power Cord x 1					
- Hard Disk Drive mounting screw x 8					
· Key for HDD tray x 2					

## 2. Quick Installation Guide

**1. Installed Hard Drives** 



2. Stick the foot stand to where, the way you would like the enclosure to stand

#### **3. Connection Procedure:**

- a. Connect Ethernet cable from host to RJ45 Port.
- b. Connect power cord from power adapter to DC power receptacle.
- c. Select RAID level, RAID 0(striping) or RAID 1(mirroring).
- d. Turn on power switch, then you can start playing this unit.



## 3. RAID Level Re-configuration

For re-configuring the RAID microprocessor, please

- 1. Change RAID level
- 2. Turn off power
- 3. Turn on power

## **※ CAUTION: After changing the RAID level, HDDs will be reconfigured on restarting the device.**

## 4. AUTO-Rebuilding / Hard-Copy – RAID 1 support only

Auto rebuilding can be applied for data security, which ensures the data recover with AUTO rebuilding function, Hot-Copy features HDD duplicating with or without host connection.

For hot-swapping,

- 1. Remove one HDD from any of equipped subsystem without shutting down the Operating System.
- 2. Keep accessing with the HDD left, you'd hear the buzzer beeping due to the missing HDD.
- 3. Re-plug the removed HDD, then buzzer will stop beeping and you'll see the LED for HDD flashing while AUTO rebuilding.

For duplicating data to another disk,

- 1. Ensure the subsystem is under RAID 1 mode.
- 2. Ensure which HDD contains complete data and plug the HDD into any bay of it first, before or after powering on.
- 3. Ensure the firstly installed HDD has been recognized by subsystem the firstly installed HDD will be regarded as **SOURCE**. Meanwhile, you'd hear the buzzer beeping due to the missing HDD.
- 4. Plug another HDD into another drive bay the newly installed HDD will be regarded as **DESTINATION**

Then buzzer will stop beeping and you'll see the LED for HDD flashing while data duplicating.

## 5. NAS-RAID Subsystem Setup

#### Network Installation on a PC

- Turn on your Computer and start Windows
- Connect the NAS-RAID Subsystem to the local network and turn it on
- Confirm that your Local Area Network settings are correct and that your computer is connected to the network
- ※ CAUTION: To connect the NAS-RAID Subsystem to your network, an additional switch, router or hub may be required.

#### **Network Installation on a Mac**

- Turn on your Computer and start Mac OS
- Connect the NAS-RAID Subsystem to the local network and turn it on
- Confirm that your Local Area Network settings are correct and that your computer is connected to the network

## 6. Configuring the NAS-RAID Subsystem

## Login on a PC

Open your browser and type STORAGE.

※ CAUTION: If you connect the NAS-RAID Subsystem to your computer directly, make sure to obtain the IP address and DNS settings automatically, otherwise you may not be able to find the device.

## Login on a Mac

Open your Terminal and type "nmblookup STORAGE", copy the corresponding IP address and paste it into your browser.

※ CAUTION: If you connect the NAS-RAID Subsystem to your computer directly, make sure to obtain the IP address and DNS settings automatically, otherwise you may not be able to find the device. A pop-up dialog box will appear prompting you for your username and password.

## *Default Settings Username: admin Password: admin*

We strongly suggest you to change this, as soon as you are logged in, to prevent unauthorized access.

After login, you are able to configure and customize all your settings from that screen. By default, the system is setup, so that it can be used without further modification.

※ CAUTION: If you forget your personal login, press and hold the reset button, turn on the device and wait for 10 seconds before releasing it. This will reset the device to its factory default settings.

## System Information



required, you may change any of the settings such as hostname, group name, login, time, language and IP configuration.

※ CAUTION: By default, the system is using English. If you want to store or transfer files with a different encoding (different language), please choose the corresponding language from the drop down list. If the encoding doesn't match the language of your files, the transfer can't be completed.

#### Maintenance

The tools found under maintenance can be used to upgrade the firmware of your NAS-RAID Subsystem and to reset the device to its factory default settings. Read the description displayed for each tool for more details.

#### **SMB Server**

SMB Server				
Folder List			Sharing List	
Create Rename Delete		Password		
PUBLIC		PUBLIC		
	>			
	<>			

When creating or sharing folder(s) we suggest using the English alphabet for file names. For other languages, please remember to change the language under "Status" to match your encoding. To add more folders, click on "Create", then move the folder to your sharing list and set a password if needed.

Now that you have set up the files you wish to share on your NAS-RAID Subsystem, you can access them from other computers on your LAN.

※ CAUTION: The public folder is created by default. You may access it prompt after the system is ready, without any further setup or login.

#### File Access on a PC

Use the Windows Explorer and type **\\STORAGE** or map it as a network drive. To map a network drive, click on Tools, choose "Map Network Drive..." and follow the wizard. Your folder path will look something like **\\storage\public** as an example.

Windows 2000/XP users can use the built-in backup utility for backing up and restoring files to the NAS-RAID Subsystem.

- 1. Click the Windows Start button, choose Run, then type "ntbackup" in the input box and click <Enter>
- 2. Use the wizard and follow the instructions
- 3. When prompted for a target place to backup, click on the <Browse> button and select the Mapped Drive
- ※ CAUTION: Make sure you are connected to the same network as your NAS-RAID Subsystem.

※ CAUTION: If you are assigned a password for your shared folder, please input the correct username and password to access your files.

#### File Access on a Mac

Click on "Go" and choose "Network". Browse for your NAS-RAID Subsystem "STORAGE", which by default can be found in the WORKGROUP folder.

Alternatively, select "Go" and choose "Connect to Server". Type smb://STORAGE. When you connect to it, you will be asked to choose a folder and after entering the login, you can then access the NAS-RAID Subsystem.

- ※ CAUTION: Make sure you are connected to the same network as your NAS-RAID Subsystem.
- ※ CAUTION: If you are assigned a password for your shared folder, please input the correct username and password to access your files.

## **FTP Configuration**

network	Stora	ge <u>series</u>				
Status IP Config		FTP Configuration				
Maintenance	FTP Status	FTP Status Enable Port: 21 21 or 1025-65500				
SMB Server FTP Server Disk Utility	Allow anonymous?	<ul> <li>○ Enable</li> <li>⊙ Enable</li> <li>⊙ Read only</li> <li>○ Read/Write</li> <li>Home Directory:</li> </ul>	Apply			
	Account List Add Mo [User Name]	dify En/Disable Delete [Password] [Access]	[En/Disable]			
FTP Add User - Microso	it Internet Explorer					
	FTP Add Account					
Account Name	• (	Max 12 Bytes)				
	Add Cancel	× _				

en creating or sharing folder(s) we suggest using the English alphabet for the file names. For other languages, please remember to change the language under "Status" to match your encoding.

To add new folders, click on "Add", name your new folder and confirm it by clicking on "Add". After the new folder has been created, highlight it and click on "Modify" to setup the access rights and sharing list according to your requirements. Remember to click on "Modify" again to confirm and save your new settings.

- ※ CAUTION: If the anonymous FTP folder is set to a shared folder with password access, the access will be overwritten and the folder can be viewed without further login.
- ※ CAUTION: For FTP access to your NAS-RAID Subsystem from your client, please use dedicated FTP software.

## **Disk Utility**

	Disk Utility
Format Disk	Format
Sleep Time 0 (min)	Set 0 to disable, range 5-60 to enable.
Scan Disk	Start

You may use the disk utility to format your drive, scan for disk errors and set the idle time before the device switches to standby mode. When you format the drive using the disk utility, it will create a single partition using the FAT32 file system.

※ CAUTION: Formatting the disk will erase all your data on the hard drive. Make sure to backup your files BEFORE you click "Format"!

## 7. Frequently Asked Questions

Q: Why RAID 0 works well, but RAID 1 seems not work? A: Please reconfigure the RAID chip – just refer to RAID Level Reconfiguration.

Q: Why RAID 1 works well, but RAID 0 seems not work? A: Please reconfigure the RAID chip – just refer to RAID Level Reconfiguration.

Q: Why does the Buzzer keep beeping?

A: Please refer to **LED Display** of Product Overview to check:

- 1) if the fan/tempt error,
  - the environment might be too hot, or you've run the subsystem too long.
  - → please try to make your environment cooler or let your subsystem take a short rest
  - higher rpm (i.e. Western Digital Raptor 10K rpm) or various brand HDDs may create more heat inside enclosure
  - $\rightarrow$  according to our internal test, Seagate HDDs are less hot
- 2) if HDD fail, under RAID 1 mode
  - you may just swap one HDD,
  - → please plug another HDD ASAP

**% Caution: only RAID1 mode can support hotswap, the subsystem will start AUTO rebuilding after re-plugging the removed HDD** 

- Or, one HDD may fail,
- $\rightarrow$  please replace your HDD

**%** Caution: only RAID1 mode can support hotswap, the subsystem will start AUTO rebuilding after re-placing HDD

- 3) if HDD fail, under RAID 0 mode
  - you may just swap one HDD, or one HDD may fail,
  - → unfortunately, we have to inform you the RAID volume j ust crashed, just kiss your data goodbye.

#### **% Caution: RAID0 mode can't support hotswap, HDD fail or swap the HDD may cause data destroyed**

Q: If powering off during AUTO rebuilding will it start from beginning or continue from the last track?

A: Continue from the last track.

Q: If can I do if I forget my personal login for the NAS-RAID Subsystem?A: Please press and hold the reset button, turn on the device and wait for ten seconds before releasing it. This will reset the device to its factory default settings.